



EcoBurner Product Limited Warranty

EcoBurner Unit:

EcoBurner warrants that our EcoBurner, EcoServe and related product accessories will be free from defects in materials and workmanship for **one-year** from date of purchase, under normal and intended usage and care of the product pursuant to its written instructions and documentation. Porcelain bowls and other products of a fragile nature are specifically excluded from this warranty and are only subject to replacement where defects are advised at the time of delivery.

EcoBurner warrants that each EcoBurner unit fuel refill will, when used in accordance with its instructions, perform in accordance with its written documentation.

EcoBurner has no obligation under this warranty to repair or replace non-conforming products where such non-conformance results from (i) normal wear and tear, (ii) improper or unauthorized use or repair, (iii) customer fault or negligence, (iv) natural or manmade disaster, or (v) causes external to the products including, but not limited to, exposure to moisture, extreme temperatures or other customer site conditions.

If the product fails to conform to the warranty above during the first year after your purchase, please immediately contact your local EcoBurner distributor or EcoBurner directly (warranty@ecoburner.com) with complete details/copy of the original distributor invoice, along with both a description of the malfunction and the EcoBurner Serial Number. Our customer support team will assist in trying to identify and rectify any fault, or if unsuccessful, will ask for return of the product to either your local supplying distributor or to EcoBurner, Unit 5 Airside, Gulfstream Ave., Airport business park, Killowen, Co. Waterford X91 RF20, Ireland.

Once received and inspected, EcoBurner will advise you of our findings and if determined that a product is non-conforming, either repair or replace the product, in EcoBurner's sole discretion. These are your only remedies for breach of the limited warranty.

If a property is buying fuel from a distributor outside their country, in the event of a warranty claim, they need to either return the EcoBurner to Ireland or the original supplying distributor for inspection and/or warranty replacement.

You may have additional consumer rights under your local laws, which this agreement cannot change. To the extent permitted by law, EcoBurner gives no other express warranties, guarantees, terms or conditions, including warranties that the product is fault-tolerant or intended for use in hazardous environments requiring fail-safe or uninterrupted performance.